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TO : ALL PARTIES HAL OVERSEAS OFFICE

FM : HAL MALAYSIA OFFICE

DATE : 21ST MARCH 2025

+++ URGENT & IMPORTANT +++

To All Overseas Office,

Please be informed, for any IMPORT shipment to POD MALAYSIA with immediate effect, we are emphasised and highly recommend to all overseas offices to check first with the MALAYSIA office before exporting such mentioned commodities into Malaysia port.

Below are commodities are affected:

METAL SCRAP

METAL ALLOYS

INGOTS

In view of the current situation where there are many misdeclaration, Malaysia Customs Department has imposed stricter control and checking on commodities declared as metal, ingots, etc.

When loading ports receive any shipments pertaining to commodity metal scrap, metal alloys, ingots and relevant materials, they are encouraged and advised to check with the Malaysia office for the acceptance before accepting the booking.

Malaysia office will subsequently check according to the HS Code, COA, and relevant required items with Port Klang Authority and Malaysia Customs Department.

Importantly, for import of metal scraps, ingots, etc without COA approval of Port Klang Authority / Malaysia Custom Department, will result in the cargo being shipped back to the origin country.

Failing to report or inform the MALAYSIA office, we at MY office are not responsible for any difficulties, such as unable to clear the cargo, unable to discharge or ship back cost will be under POL responsibilities.

*Yours Sincerely,
Customer Service Team*